

GOODS RETURN FORM

Thank you for shopping in our online shop.

You have a **14-day right of return** on all shipping items.

Please check the content and nature of the

Goods immediately after receipt.

**IMPORTANT:
REQUEST A PACKAGE LABEL!**

Request an Parcel label for the return shipment
by phone or by email to "retoure@krippe.it".

PHONE: + 39 0472 454121

SENDER

Please fill in legibly in block letters

Invoice ID:* _ _ _ _ _ - _ _ _ _ _

First / last name: _____

*Required fields

ARTICLE RETURN

Request a package label at retoure@krippe.it!

Please fill in legibly in block letters. If possible, please enclose a copy of the invoice.

Item ID	Quantity	Item Name	Size	Color	Reason*

* (1) too small ° (2) too large ° (3) don't like it ° (4) defect ° (5) wrongly delivered ° (6) other reason, please name:

RETURN FORM:

1. Pack items securely.

The items must be packed securely so that they are not damaged during shipping.

2. Fill out the return form and enclose it

To ensure that your return can be processed quickly, please fill out this return form and enclose it in the package.

3. Attach the return label and send the package

Please close the package well, stick the requested return label (if available) on the package so that it is clearly visible and hand it in at a Post / DHL branch.

Exchange, replacement and refund

After receipt and inspection, the exchange or refund will take place as soon as possible. As a rule, the refund will be made within 14 working days.

Please send self-franked returns to the following address:

Creative Art Company KG, Handwerkerzone 33/2, I-39037 Rodeneck (BZ) South Tyrol ITALY

Holzschnitzereien Online Shop

www.krippe.it

